



Quality Pledge

We are committed to providing the most accurate online quoting available. Our **Quality Pledge** can be found below. For further questions please contact a customer service representative at 800-350-0500.

BenefitMall® strives to provide the most accurate online quoting available by establishing solid partnerships and full cooperation with its carriers. Each participating carrier's quoting algorithms have been successfully extracted, translated, and duplicated within the BenefitMall environment. Plainly said, BenefitMall runs quotes by taking the same information that the carriers use and putting it in our rating engines for presentation to you.

Before rolling out our quoting service for a new carrier, we require that the carrier independently test and verify quotes on BenefitMall generated proposals, thereby maintaining the integrity of the information.

While final pricing may be dependent on the health and condition of each company's employees, brokers in the market for small group benefits can place a great deal of confidence in our comparative information reports. To assist brokers and their clients, BenefitMall is now providing the unprecedented ability to quickly compare and contrast health insurance quotes - including high and low ranges when applicable - among the leading carriers.

BenefitMall makes extraordinary efforts to maintain proactive relationships with its carrier partners in order to maintain the accuracy of the rates and benefits that are illustrated in our quotes. However, final rates are made by and the actual acceptance of risk resides solely with each individual carrier's underwriting department.

As a result, brokers should never advise clients to cancel any in-force coverage, nor should they ever indicate that any coverage is bound until they have been advised by BenefitMall or the carrier that the carrier has in fact accepted the application for insurance as applied for or that the coverage has been modified and accepted by the group.



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